



# Contractor and Reseller Information

**Appendix D – Contractor and Reseller Information**  
**Group 73600 – Award 22802**  
**Information Technology Umbrella Contract – Manufacturer Based (Statewide)**

## Section 1. Contractor Information

Contract #	Lot Number	Contractor & Address	FED. ID.# & NYS Vendor #
PM69684	Lot 3 Cloud (Low & Moderate Risk), Lot 4 Implementation	Tyler Technologies Inc 5101 Tennyson Parkway Plano, TX 75024	75-2303920 1000047487

## Section 2. Procurement Card and Prompt Payment Discount Information

Contractor accepts the New York State Procurement Card? Yes - Up to

Prompt payment discount percentage for payment within 15 days of delivery and/or receipt of voucher: 0%

Prompt payment discount percentage for payment within 30 days of delivery and/or receipt of voucher: 0%

## Section 3. Contact Information

Contract Role	Contact Name / Phone	Address	Contact E-Mail
Contract Administrator, Account Manager, RFQs, Emergency Contact	Mandy Harzall Senior Client Success Manager - 571-502-9355	Tyler Technologies Inc	mandy.harzall@tylertech.com
Contract Administrator, Account Manager, Sales Manager, Billing Manager, RFQs, Emergency Contact	Data and Insights Renewals Inbox Main Sales Inbox - (214) 754- 7800	Tyler Technologies Inc	di-renewalsteam@tylertech.com
Contract Administrator, Emergency Contact, RFQs	Erica Kisiday Manager, Client Success - 724- 840-2266	Tyler Technologies Inc 5101 Tennyson Pkwy Plano, TX 75024	erica.kisiday@tylertech.com

## Section 4. Reseller Information

A Reseller is a company or individual (merchant) that purchases goods or services with the intention of selling them rather than consuming or using them. Also known as Value Added Reseller (VAR) or channel partner. Resellers must be eligible to quote statewide, independently and lower than Manufacturer (Contract) pricing for procurements under this Contract. Reseller must also be able to accept orders, invoice and receive payment for Products.

Reseller Name	Federal ID # SFS ID #	Contact Name / Phone	Contact E-Mail	Applicable Lot(s)
Carahsoft Technology Corporation 1860 Michael Faraday Drive, Suite 100 Reston, VA	52-2189693 1000009462	Maggie Manfredi (703) 230-7488	maggie.manfredi@carahsoft.com	Lot 3 Cloud, Lot 4 Implementation
RK Software Inc  <i>MBE</i>	11-3489860 1000019545	Ayala Sharon Chief Operating Officer - (718) 786-9338	ayala@rksoftwareinc.com	Lot 3 Cloud, Lot 4 Implementation
SHI International Corp 290 Davidson Avenue Somerset, NJ	22-3009648 1000008811	Sean Stewart Field Account Manager - 732-652-7666	sean_stewart@shi.com	Lot 3 Cloud, Lot 4 Implementation
Spruce Technology Inc  NJ  <i>MBE</i>	20-5656502 1100124930	Heather Bohler (631) 525-2268	hbohler@sprucetech.com	Lot 3 Cloud, Lot 4 Implementation
V3Gate, LLC  <i>SDVOB</i>	26-1601904 1100241712	Pete Rzonca (602) 743-1801	przonca@v3gate.com	Lot 3 Cloud, Lot 4 Implementation

## Section 5. Sales Agent Information

A Sales Agent may assist the Manufacturer with sales, but Sales Agents are not authorized to accept orders, invoice or receive payment.

Sales Agent Name	Contact Name / Phone	Contact E-Mail	Applicable Lot(s)
Grant Thornton 171 N. Clark St. , Suite 200 Chicago, IL 60601	Virginia Dawson Senior Contracts Administrator - (518) 427-7762	virginia.dawson@us.gt.com	Lot 3 Cloud, Lot 4 Implementation